

Counsellor – Full Time – Auckland (North Shore)

Pasifika and grammar check.

Do you have a passion and commitment to working with Pasifika communities? Do you have experience in mental health and addictions counselling, and want to create a positive impact for individuals and families?

This could be an opportunity for you to join us at Mapu Maia.

About us:

Mapu Maia provides a holistic service to individuals, families and communities that is culturally appropriate and effective. We offer free, professional and confidential counselling services and education.

We value:

- **Relationships.** We believe in placing people first in everything we do and remain focused on who we are reaching out to in our work. We believe relationships are the foundation of who we are.
- **Culture.** Our culture, language, identity, spiritual beliefs, and physical and mental-being are central to who we are. Our well-being is obtained when all these are in balance.
- **Respect.** We believe that respect is shown in all aspects of our work; in our language and behavior towards each other and the communities we work with.
- **Collectivity.** I am not one, I am us. We belong to a collective; we value that as Pasifika, we belong to a family, to a community, interacting towards a shared purpose.

About the role:

We have the exciting opportunity for a Counsellor to join our team.

As our Counsellor, you will provide clinical and therapeutic support to Pasifika individuals, families and affected others experiencing harm from problem gambling and related co-existing issues, such as mental health, drug and alcohol use and family wellbeing.

The role is 40 hours per week and will be based in Auckland – North Shore.

Your responsibilities include:

- Delivering agreed brief interventions, facilitations, group therapies, and individual counseling for people experiencing harmful gambling and for affected others.
- Delivering therapeutic care co-existing presentations.
- Meeting all case management and reporting requirements accurately and in a timely manner.
- Supporting public health team activities and public health projects in the community.
- Engaging effectively with the Pasifika community, including the mental health and addictions sector, to support gambling screening in a wide range of organizations and to improve access to problem gambling services.
- Build relationships with Pasifika mental health, addictions, and health and social services to increase referrals.
- Supporting Mapu Maia project(s) that will improve the quality of services for Pasifika clients and the operational performance of Mapu Maia.

As a successful candidate, you will have:

- Graduate qualifications from a New Zealand recognized tertiary institution in counselling, psychology, psychotherapy, or social work, minimum level 7.
- Fully registered to a professional body is desirable
- Full and clean Driver's License.
- Minimum 3 years' practice experience in counselling.
- Knowledge of a wide range of assessment and screening tools.
- Knowledge in harm minimization and non-abstinence-based approaches.
- Experienced in working with Pasifika Peoples as clients and with Pasifika whanau and communities.
- Knowledge of Pasifika treatment models of care is essential.
- Ability to practice holistic models of care.

- High level of competency with Microsoft Office 365 Suite (Outlook, Word, Excel, PowerPoint, One Note, etc.) and with database systems.
- Knowledge of Health & Safety regulations.
- Excellent time management and organizational skills.
- Excellent communication and interpersonal skills.
- Attention to detail, flexibility, and reliability.
- Fluency in the Pasifika Language is desirable

What we offer,

- Flexible working environment
- Five weeks annual leave
- Twelve days sick leave
- Birthday – one day leave.
- Medical insurance
- KiwiSaver
- Competitive salary based on skills and experience
- Smartphone and laptop.
- Career development and training opportunities
- Monthly external clinical and cultural supervision
- Use of company vehicle for work purposes only.

We pride ourselves on our supportive and collaborative team culture, and we are looking for someone who shares our values and is committed to delivering exceptional service to our clients.

Note: To apply for this role, you must be eligible to work in New Zealand. Preferably New Zealand Citizens or Resident.

If you are interested or have any questions, queries or want to know any additional information, please contact seung.song@mapumaia.nz

Applications close on 10th February 2026.