

Changes to New Zealand Pokie Venues

Three Parts: 15 June 2023, 1 September 2023, 1 December 2023

Part One, 15 June 2023

- Any breach of existing standards for jackpot advertising/branding = \$1000.00 fine

Part Two, 1 September 2023

- Gambling harm awareness and host responsibility training must include practical sessions, to assist staff in identifying signs of harm

Part Three, 1 December 2023

- All venue staff must be host responsibility trained (previously, only one staff per shift was required)
- All venue staff must do host responsibility training once per year
- Mandatory sweeps of pokie room 3 x per hour
- Clear records of any sweeps or engagement with players must be kept
- New regulations around monitoring of ATMs
 - ATMs inside a class 4 gambling venue must be in the line of sight of the main bar area of the venue
 - if the venue doesn't have a bar area, the main customer service area. This may require ATMs to be physically moved and re-installed.

